**Employer Solutions Contact Information**

**Locate a drug screen location / collection site**
Go to EmployerSolutions.com. Choose *Collection Services* under the *Take Action* links, and then *Locate a Collection site* to make an appointment. You can also call 877-203-4620, 24 hours a day / 7 days a week to locate a collection site.

**Inquire about drug test results***
Go to EmployerSolutions.com. Choose *Contact Us* from the *Take Action* links and select *Specimen Status Inquiry***.
- You can also reach us by email at resultsinquiry@questdiagnostics.com.
- If you know your account number and security pin, you can check by phone 24 hours a day / 7 days a week by calling 877-203-5214.

**Order drug testing supplies or requisitions**
Go to EmployerSolutions.com. Choose *Contact Us* from the *Take Action* links, select *Other* and then *Supply Order*. You can also send your order by email to es.orders@questdiagnostics.com or by fax to 267-436-3541.

**Online access**
Go to EmployerSolutions.com. Choose *Customer Login* under the *Take Action* links.

**Billing inquiries**
Call 800-345-2455. Available Monday-Friday, 9 a.m. – 4:30 p.m. ET.

**Set up a drug test account**
Go to EmployerSolutions.com. Choose *Get Started With Us* from the *Take Action* links.

**Make changes to your drug testing account***
Go to EmployerSolutions.com. Choose *Contact Us* from the *Take Action* links and select *Account Changes*. You can also send your change request by email to clientchanges.es@questdiagnostics.com.

**Speak with a customer service representative**
Call 800-877-7484. Available Monday-Friday, 8 a.m. – 8 p.m. ET.

*Please note that to protect donor confidentiality, results will only be provided to persons authorized on the account.*